

TXU Energy Enables Customers to Adjust Smart Thermostat or Pay Bill with Two New Amazon Alexa Skills

Company continues to focus on its customers and convenience with latest product

IRVING, Texas, Nov. 2, 2017 /PRNewswire/ -- TXU Energy, the leader in innovation among retail electric providers in Texas, announces two new ways customers can personalize their Amazon Alexa experience. The company has launched two separate Alexa skills – one for account information, and another to control the [TXU iThermostat](#).

"Our innovation begins with our customers," said Scott Hudson, president of TXU Energy. "We strive to provide convenient, helpful, and meaningful opportunities for customers to engage with us, whether it's with a customer service agent on the phone, through our website, on our smartphone app, or, now, with an Alexa-enabled device."

Customers will find it easier than ever to manage their TXU Energy account by enabling the TXU Energy skill. They can get their account balance, make a payment, and more. Alexa can even provide the 24/7 phone number to TXU Energy's friendly customer service team.

The TXU iThermostat skill can help to make customers' homes smarter and change their iThermostat's settings anytime, from anywhere. After enabling the skill, customers can ask Alexa to adjust their TXU iThermostat without having to get off the couch or out of bed.

"This is just the latest example of TXU Energy's focus on its customers," said Hudson. "We listen to what they need and create products and services designed to fit their lifestyle and energy use."

The two Alexa skills are the latest in a series of innovative product announcements from the company. From products that give customers 24/7 access to their account like [TXU Energy MyAccount](#) and the smartphone app to those that help you adjust your temperature and energy usage like the iThermostat app, TXU Energy is focused on bringing that innovation to its customers.

About TXU Energy

More Texans trust TXU Energy to power their homes and businesses than any other electricity provider. We're passionate about creating experiences and solutions tailored to fit the needs of our customers, including electricity plans, online tools to help save, renewable energy options and more. Ranked as the No. 9 Top Place to Work by The Dallas Morning News, TXU Energy is also committed to creating a dynamic and fun workplace where all our people can succeed. Visit [txu.com](#) for more. TXU Energy is a subsidiary of Vistra Energy (NYSE: VST). REP #10004

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