

TXU Energy Donates \$450,000 to Help Texas Communities Impacted by COVID-19

Donation is part of a \$2 million commitment from TXU Energy parent company, Vistra Energy

IRVING, Texas, March 26, 2020 /PRNewswire/ -- TXU Energy today announced it is committing \$450,000 to support Texans facing unprecedented challenges from the coronavirus pandemic.

"During this time of deep uncertainty, TXU Energy is not only focused on keeping the lights on for millions of Texans, we are also linking arms with non-profits statewide to address critical needs in our communities," said Scott Hudson, president of TXU Energy. "This company has longstanding partnerships with social service agencies across Texas, and we are proud to stand with them as they face this invisible enemy head-on."

The \$450,000 donation will directly assist communities and individuals to meet their most pressing needs, including support for food banks and food pantries, bill-payment assistance, critical needs, and more.

- \$200,000 will go to the United Way of Metropolitan Dallas' Coronavirus Response and Recovery Fund. The United Way is working with community partners and school districts to address the urgent needs of North Texans and begin planning for long-term recovery.
- \$250,000 will go to 34 TXU Energy AidSM partners and other non-profits, many of which have been hit hard with a sharp increase in demand and dwindling supplies. Among them, The Gulf Coast Community Services Association and Baker Ripley, in Houston, as well as The North Texas Food Bank and Tarrant Area Food Bank.

"As a longtime partner of the United Way, TXU Energy has always shown a commitment of caring in the communities it serves," said Jennifer Sampson, president and CEO of United Way of Metropolitan Dallas. "This gift – and TXU Energy's strong leadership – will enable us to address immediate and long-term needs resulting from COVID-19 and provide critical support to our most vulnerable populations. We are grateful for this generous commitment – and for your confidence. We know this is an uncertain time, but we'll get through it together. We always have."

In addition to the donations, TXU Energy previously announced that it is providing [additional bill-payment assistance to customers in need](#) through its TXU Energy Aid program, one of the largest of its kind in the country. These funds are provided by donations from employees, customers, and the company, and are distributed by existing TXU Energy Aid partner agencies. For over 35 years, this program has helped Texas families going through hard times keep their homes powered and safe. For information on which social service agency provides assistance in their area, customers can go to 211texas.org and type "bill payment" in the search box.

Also, as previously announced, TXU Energy is assisting customers who may incur economic hardship related to the coronavirus by:

- Waiving late fees
- Extending payment due dates with no down payment required
- Reducing down payments and deferring balances over five equal installments

If a customer is unable to pay their bill, we're here to help. To take advantage of this assistance, TXU Energy customers should call 1-800-242-9113.

About TXU Energy

More Texans trust TXU Energy to power their homes and businesses than any other electricity provider. We're passionate about creating experiences and solutions tailored to fit the needs of our customers, including electricity plans, online tools to help save, renewable energy options and more. TXU Energy is also committed to cultivating a dynamic and enjoyable workplace where all our people can

succeed. Visit txu.com for more. TXU Energy is a subsidiary of Vistra Energy (NYSE: VST). REP #10004

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